



# Student packs



## TOWNSVILLE SOUTH STATE SCHOOL – 2016/2017 INSTRUCTIONS FOR ORDERING PACKS ONLINE.

**\* Please note: A NEW ORDER MUST BE COMPLETED FOR EACH STUDENT \***

1. Go to [www.kookaburra.com.au/login](http://www.kookaburra.com.au/login)
2. Enter username: **TOWNS009** and password: studentpack (lowercase)
3. Select Student Packs.
4. Select your student's 2017 year level.
5. Add the quantity next to products required by your child, in the "Quantity box".
6. When you are satisfied with your selection, click on "Add selected items to cart".
7. Click on the cart icon in the header to go to the cart and complete your order.
8. Once you are satisfied with your order, click on "Continue To Checkout" at the bottom of this page.
9. Select Delivery Method and complete your details as required.

**Note:** If you require Home delivery, please ensure someone will be available to receive the goods at time of delivery. All home deliveries require a signature, unless you have provided an Authority to Leave (ATL). Please be advised that once an ATL has been provided, Kookaburra can only guarantee delivery and quality up to the point that the track and trace advises us that the goods were left for you in the place indicated on your ATL.

10. Complete your child's details and contact phone number under "Student Information".
11. Click on "Continue To Payment".
12. Select your payment method.
13. Click on "Process Payment".

**Please note: If you supply an email address you will be emailed a copy of your order as a receipt once received.**

Your order has now been placed with Kookaburra. If you have any queries, please contact Kookaburra Customer Service at [customer.service@kookaburra.com.au](mailto:customer.service@kookaburra.com.au)

### Local Pick Up

All orders for Local Pick up must be placed by Sunday 11th December 2016.  
All orders placed after this date will only be available for home delivery.

**Local Pick Up will be available between Friday 13th January 2017 and Sunday 15th January 2017 from:-**

The Performing Arts Centre  
Mundingburra State School  
77 Ross River Road (at front of school)  
Mundingburra QLD 4812

### Opening Times:

Friday 13<sup>th</sup> January 9.00am-5.00pm  
Saturday 14<sup>th</sup> January 9.00am-4.00pm  
Sunday 15<sup>th</sup> January 10am-4pm

### Home Delivery:

All orders for home delivery placed by Sunday 11<sup>th</sup> December 2016 will be delivered to your nominated daytime delivery address by Tuesday 10<sup>th</sup> January 2017.  
Associated fees and charges will apply at checkout.

### Orders received after the cut-off date:

- \* will still be accepted.
- \* will receive a lower priority.
- \* may not be delivered before the start of Term 1 2017.
- \* will be packed in a box and delivered to your nominated daytime delivery address (signature required). School delivery will not be available. Associated fees and charges will apply.

**All orders are firm sale.**